Online Assessment Surpass Technical Requirements

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Introduction

Users of Surpass must meet the minimum technical requirements outlined below.

Requirements for the Surpass Platform

Operating system	Microsoft Windows 11
	Microsoft Windows 10 (32 bit or 64 bit)
	MacOS 10.10 (Yosemite) and all subsequent versions
Processor speed	2.33GHz or faster x86-compatible processor (Celeron CPUs not supported)
Graphics memory	Graphics card with at least 128Mb of memory
RAM	4GB as a minimum and 8 GB as the recommended (with 1GB of free memory whilst the application is running)
Screen resolution	Monitor capable of displaying 1280 x 768 resolution or higher
Internet speed	512 Kbps minimum
Web browser	Google Chrome
	Mozilla Firefox
	Microsoft Edge

Requirements for SecureClient

Operating system	Microsoft Windows 11
	Microsoft Windows 10 (32 bit or 64 bit)
Microsoft .NET Framework	Microsoft .NET Framework 4.7.2
Processor speed	1.80 GHz
Graphics memory	64 GB
RAM	4GB
Disc space	1GB of free hard disk space
Screen resolution	Monitor capable of displaying 1024 x 768 resolution or higher. Please note, dual screens should not be used
Internet speed	A centre connection of 2Mbps or greater for every 30 learner assessments being sat at the same time is recommended to ensure learners are not affected by connection issues during their assessments.
Offline assessments	1 GB data key (if using a data key for offline assessments) - should be of good quality and suitable for use with secure or sensitive files.
Microsoft Office	Microsoft Office 2010 package or later* *Needed for Digital Functional Skills
External Aids	Please disable any external aids that may be installed onto the computer, particularly concerning spelling, punctuation and grammar (for example, dictionary, spelling and grammar checking software, or other cloud-based or AI tools)

Requirements for Web-Based Delivery

Please note web delivery is used for Remote Invigilation and Essential Digital Skills. Further requirements are needed for Remote Invigilation. Please see the remote Invigilation webpage for further information.

Operating System	Windows 11 Windows 10 (32-bit/64-bit) MacOS: the latest two macOS releases
Browser	Google Chrome* Required for Remote Invigilation Microsoft Edge Mozilla Firefox Safari
Internet Speed	512 Kbps
Processor Speed	2.33GHz or faster x86-compatible processor (Celeron CPUs not supported)
Graphics Memory	64 MB
RAM	1GB
Screen Resolution	Monitor capable of displaying 1280 x 768 resolution or higher Screens should be scaled to 100% for test delivery
Microsoft Office	Microsoft Office 2010 package or later* *Needed for Essential Digital Skills and Digital Functional Skills
External Aids	Please disable any external aids that may be installed onto the computer, particularly concerning spelling, punctuation and grammar (for example, dictionary, spelling and grammar checking software, or other cloud-based or AI tools)

You should ensure you've sufficient back-up facilities at your centre if technical failures occur and which would prevent any potential security breaches during any failures. We recommend having a backup computer available for learners to use in

the event of technical issues.